

Global Service Organization

Global Customer Support Organization



GCC
Global Customer
Center



GTC
Global Technical
Center



SMC
Global Customer
Center

How to get in touch with us

Website: <https://www.colibriumadditive.com/service-request-form>

Email: additive.support@geaerospace.com

Phone:

Region	Number
US/Canada	+1-844-202-3865
Germany	+49 32221853299
Italy	+39 01119620116
Sweden	+46 313088518
India	+91 8071279856
Australia	+61 291587739
China	+86 1053876316

Workflow, after you've gotten in touch with us

- Every customer inquiry starts within the **GCC**
- **Case** has to be created with the required information
- Depending on the inquiry, several scenarios are possible:
 - **GCC** can help directly
 - Handover to **GTC** for deeper technical analysis
 - Handover to **SMC** for further offers